# **Desiree Walker**

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## EDUCATION

## **University of Miami** Coral Gables, FL Bachelor of Science In Communications

Aug 2022 - Current

- Major: Interactive Media
- Minor: Motion Pictures

EXPERIENCE

## Dream In Green, Miami, FL — Digital Marketing Intern

February 2023 - May 2023

Driving digital marketing strategies at Dream In Green, a non-profit ecological organization. Assisted with growing organization social media through ads. Responsible for creating digital content that empathized with students and parents on all social media platforms.

# Public Storage, Miam, FL — Sales Representative

Dec 2022 - Aug 2023

Public storage sales representative responsible for pitching and closing deals via inbound sales. Applied a detail-focused approach to identify customers issues. Resolved customer problems efficiently, raising customer loyalty by 15%.

# Marine Corps, Jacksonville, NC—Aviation Operations

#### Oct 2016 - July 2020

Managed and audited daily timekeeping data for 32 pilots. Ensured accuracy in bi-monthly payroll processing. Created and deconflicted annual 6k+ flying schedule. Negotiated amongst multiple agencies for efficiency. Supervised and trained 510 marines while serving as a senior operations manager. Fostered team growth and streamlined operations by auditing pilot logbooks, ensuring precision in mission logs.

## Portfolio

UX/UI Design portfolio — Miami, FL Link

### SKILLS

Figma - expert Creative Studio- expert Microsoft- expert Unity- proficient

#### **AWARDS**

Google UX Design Certificate-2023

Naval Achievement Medal-2019

Good Conduct Medal-2019.

#### LANGUAGES

English